

Fontana Unified School District Solutions to Common Student Device Issues for Remote Testing of MAP Growth POP-UP BLOCKER



Before taking a MAP Growth test and using Google Chrome or Microsoft Edge, check the configuration of the FUSD device at <u>https://check.nwea.org/</u>. If a pop-up blocker error is detected, use the following steps to resolve the issue. For a screen resolution error, click <u>here</u> to be taken to the steps to fix the screen resolution issue.

NOTE: If the FUSD device has an issue other than a pop-up blocker or screen resolution error, then please contact the Help Desk at 909-357-7630

GOOGLE CHROME - OPTION 1

STEP 1: In the address bar for Google Chrome, navigate to *chrome://settings/content/popups*, then click the Add button for the Allow list.



STEP 2: Type [*.]mapnwea.org into the field, then click the blue Add button.

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GOOGLE CHROME - Option 2 (continued)

STEP 3: Click the Add button for the Allow list.



STEP 4: Type [*.]mapnwea.org into the field, then click the blue Add button.



STEP 5: Recheck the configuration of the FUSD device at <u>https://check.nwea.org/</u>. The pop-up blocker issue on the device should now be resolved.

MICROSOFT EDGE

STEP 1: A) From Microsoft Edge, click the Settings and more icon to the right of the address bar (The icon is the three horizontal dots.), then click Settings; B) click Site permissions; C) click Pop-ups and redirects.

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STEP 2: Click the Add button for the Allow list.

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STEP 3: Type [*.]mapnwea.org into the field, then click the blue Add button.

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STEP 4: Recheck the configuration of the FUSD device at <u>https://check.nwea.org/</u>. The pop-up blocker issue on the device should now be resolved.