



# Fontana Unified School District Solutions to Common Student Device Issues for Remote Testing of MAP Growth



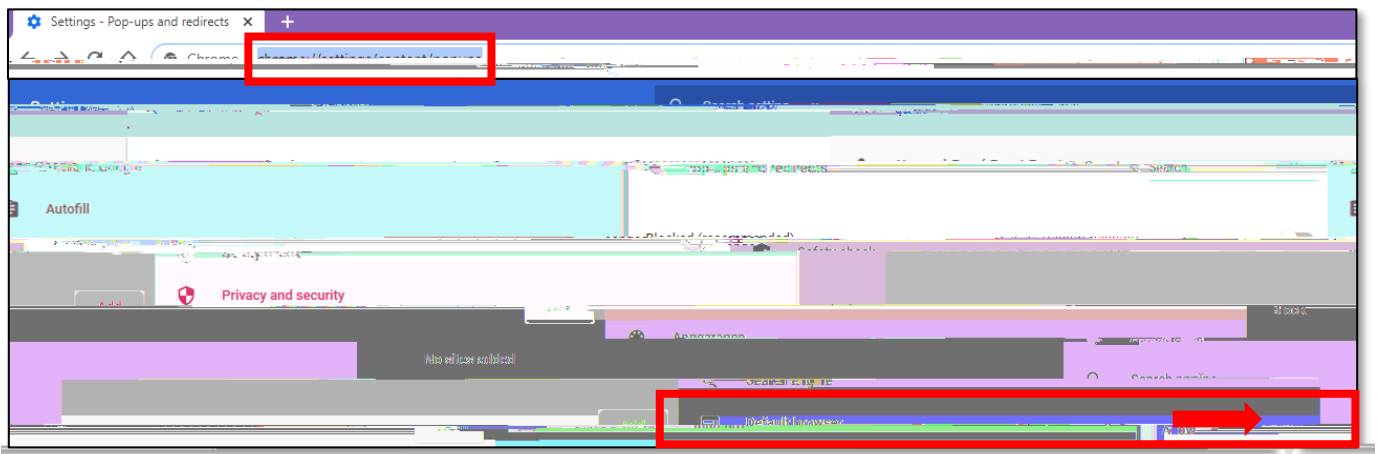
## POP-UP BLOCKER

Before taking a MAP Growth test and using Google Chrome or Microsoft Edge, check the configuration of the FUSD device at <https://check.nwea.org/>. If a pop-up blocker error is detected, use the following steps to resolve the issue. For a screen resolution error, click [here](#) to be taken to the steps to fix the screen resolution issue.

**NOTE:** If the FUSD device has an issue other than a pop-up blocker or screen resolution error, then please contact the Help Desk at 909-357-7630

### GOOGLE CHROME - OPTION 1

STEP 1: In the address bar for Google Chrome, navigate to *chrome://settings/content/popups*, then click the Add button for the Allow list.



STEP 2: Type *[\*].mapnwea.org* into the field, then click the blue Add button.

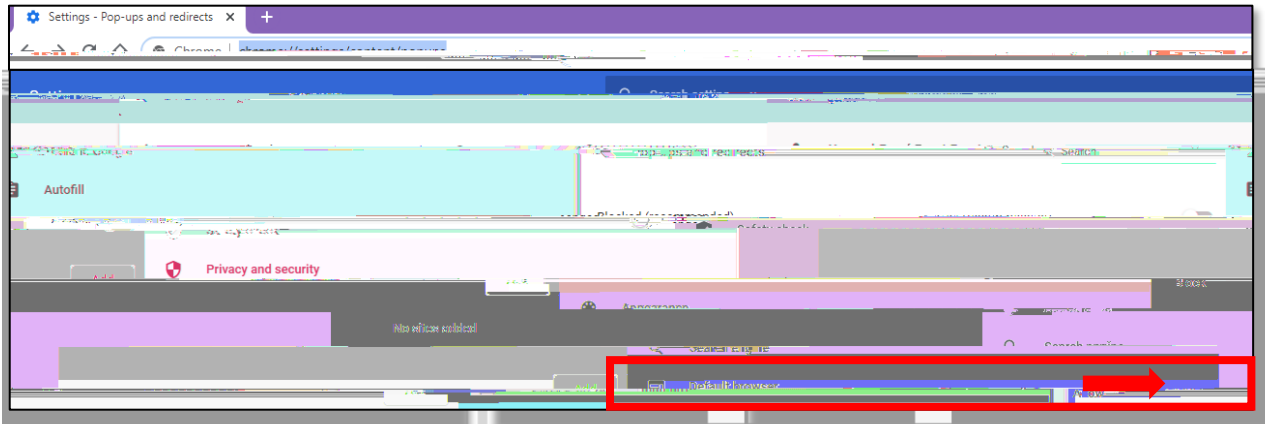


device should now be resolved.



## GOOGLE CHROME - Option 2 (continued)

STEP 3: Click the Add button for the Allow list.



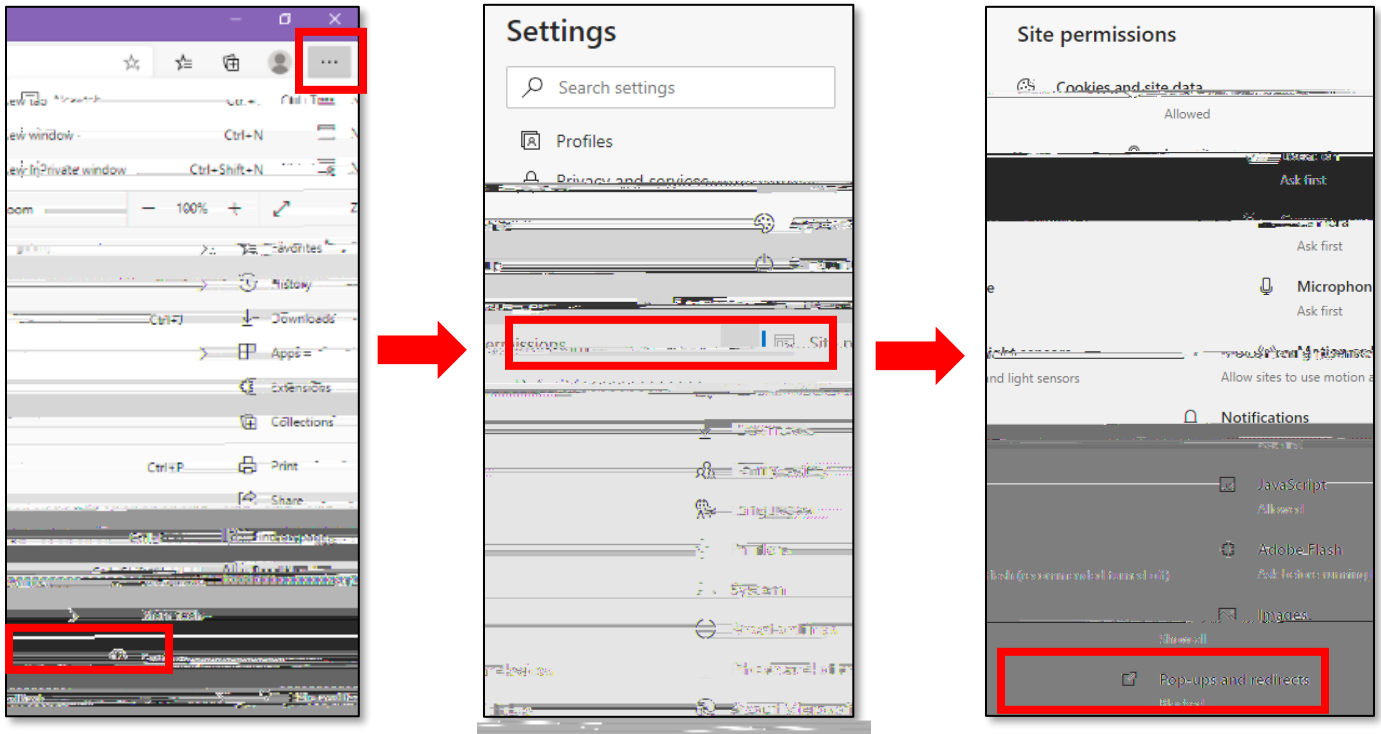
STEP 4: Type `[*].mapnwea.org` into the field, then click the blue *Add* button.



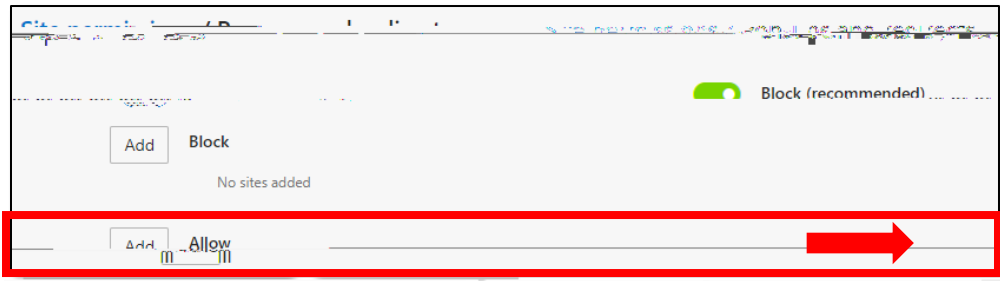
STEP 5: Recheck the configuration of the FUSD device at <https://check.nwea.org/>. The pop-up blocker issue on the device should now be resolved.

# MICROSOFT EDGE

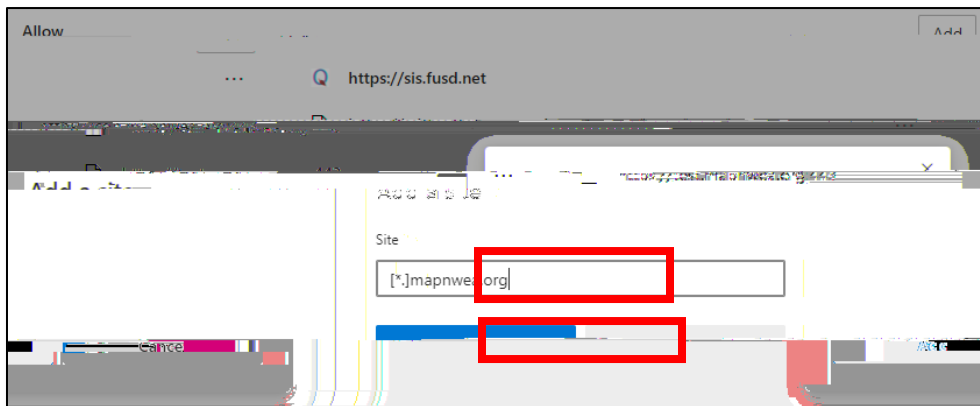
STEP 1: A) From Microsoft Edge, click the Settings and more icon to the right of the address bar (The icon is the three horizontal dots.), then click Settings; B) click Site permissions; C) click Pop-ups and redirects.



STEP 2: Click the Add button for the Allow list.



STEP 3: Type `[*.]mapnwea.org` into the field, then click the blue *Add* button.



STEP 4: Recheck the configuration of the FUSD device at <https://check.nwea.org/>. The pop-up blocker issue on the device should now be resolved.